

How do I book my complimentary ticket to exhibitions at the British Museum?

To avoid overcrowding, entry to the exhibitions is staggered into ten minute entry slots and you will need to book a ticket for a specific time and date. You will need to book a time slot either by phone or in person.

By phone: (020 7323 8181)

State that you have a **Citi Debit Card** and would like to book a time slot to the exhibition. Your ticket will be booked under your surname and you will be given a reference number. On arrival, go to the exhibition entrance and provide your reference number to collect your tickets. Queues are likely, so allow sufficient time for collection.

In person:

Show your **Citi Debit Card** at the Ticketing and Membership Desk in the Great Court on the day of your visit, or in advance. It is strongly recommended that you book in advance to avoid disappointment as if the exhibition is already fully booked you will be declined entry for that day.

The British Museum expects the following times to be particularly busy:

1. Weekends
 2. School and public holidays
 3. The first few weeks of the exhibition, and
 4. The last few weeks of the exhibition
- The postcard ticket can only be used once
 - Additional tickets for friends and relatives can be purchased at the same time as booking your complimentary ticket. You may book a group for up to a maximum of 14 people.
 - If for any reason you can't make the time that you have booked, please phone 0207 323 8181 to return the ticket so that it may be used by someone else.

The British Museum information:

- The museum is open 7 days a week between 10:00a.m. and 5:30p.m. (last entry to the exhibition is 4:10p.m.)

Additional Information

- **You are required to present your Citi Debit Card when you visit the exhibition. Your ticket will not be given without it.**

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